

# INSIGHTFUL MATTERS

## FAMILY COUNSELING PROFESSIONALS

### Medi-Cal Financial Agreement

Please review this Financial Agreement, which describes our schedule of fees for services, charges not covered by insurance, and additional fees. Please be sure you understand the policies regarding cancellations and missed appointments, methods of payment, insurance reimbursement and past due accounts.

#### Session Information

Following is a list of common service rates and the corresponding health insurance billing codes. This is not a comprehensive list, but reflects the most common services provided by our staff. Additional codes may be used by your provider as deemed appropriate.

- 90791 Initial Consultation - \$210.00
- 90832 Individual Therapy (30 minutes) - \$120.00
- 90834 Individual Therapy (45 minutes) - \$150.00
- 90837 Individual Therapy (60 minutes) - \$180.00
- 90847 Family Psychotherapy - \$160.00

#### Other Services/Fees

- Written reports and/or letters - \$90.00
- Professional Consultation (responding to subpoenas, doctor, lawyer, etc.) - \$150/hour
- Document Copy Services - \$15.00 + \$0.15 per copied sheet of paper
- Returned Check Fee - \$25.00

All fees are to be paid at the time of service. Insightful Matters Family Counseling Professionals, Inc. (IMFCP, Inc.) offers a sliding scale fee on a case-by-case basis. If you feel a reduction is warranted, please discuss with your therapist.

#### Insurance Clients

Insurance plans have pre-determined fee schedules that may be different than the amounts stated above. If you are an insurance client, you are responsible for any applicable deductible amounts, co-payments or co-insurance funds stated due on the Explanation of Benefits (EOB) issued by your insurance carrier.

#### No-Show and Cancellation

Please contact your therapist directly for all communication, scheduling and cancellations. Once your appointment is scheduled, IMFCP, Inc. requires you to cancel directly with your therapist 24 hours prior to your scheduled session. If your appointment is on a Monday, you must cancel on Friday before 3pm to be compliant with this policy.

We pride ourselves on offering care that is outside of the norm of managed health care and that allows each client the time needed to address their specific needs. We understand that certain emergencies arise that are beyond your control, however, if no-shows or non-emergent late cancellations occur, this may result in a termination of treatment. Please discuss any concerns with your therapist in these circumstances.

**Eligibility**

Clients are responsible for checking their eligibility status on a monthly basis. Making sure you're eligible to receive mental health services will reduce your financial responsibility associated with your plan inactivity. If your plan becomes inactive while receiving services, please speak with your local social services agency in an attempt to reestablish your benefit eligibility. Any expenses incurred after a lapse in service must be paid by you. Please contact IMFCP, Inc. to complete your payment. If your balance remains unpaid, then your account will become delinquent.

**Delinquent Accounts**

Any unpaid balances past 30 days will become delinquent and IMFCP, Inc. will begin collection procedures. If collection procedures are initiated, IMFCP, Inc. will attempt to contact you directly. If your account remains delinquent past 90 days, an outside collection agency may be used. In such cases, non-clinical information may be released to assist in the collection of the amount due.

**Please check one:**  Accept a copy of Agreement       Decline a copy of Agreement

I understand and agree to the above financial agreement set forth by Insightful Matters FCP, Inc. Furthermore, I authorize IMFCP, Inc. to bill my insurance plan to obtain reimbursement for services that have been rendered.

\_\_\_\_\_  
Print Client Name

\_\_\_\_\_  
Signature of Financially Responsible

\_\_\_\_\_  
Date